

'Comments & Answers'

'Car park would benefit from marked spaces'

The Practice already offers a large number of spaces compared to most local Practices. We have looked in to making changes, however, due to the shape of the car park it would not be feasible.

'Test results should be accessible online'

Some test results are already accessible to patients that are signed up for systmonline and have requested access to their 'detailed coded records'.

'Weekend openings required' and 'Late evening clinics'

The Practice are now able to offer appointments through the 'GP Extended Access Hub'. The GP clinic is held at Louth Hospital and is run mainly by locums. Please see Reception for more details.

'A space with children's books/toys' and 'Perhaps magazines in the waiting area'

The Practice does not offer such facilities, germs are spread through the use of toys and magazines.

'Rude Receptionists'

This is not reflected in the survey results and other comments that we have received.

Thank you for the many positive comments received regarding all of the Practice staff